

# **AXIS Travel Insurance - Wanderwell Trip Delay Claim Form & Claimant's Statement**

## **PARTICIPANT'S INFORMATION:**

Plan Number: \_\_\_\_\_

Name(s) and birthdates of all claimants:

1. \_\_\_\_\_

2. \_\_\_\_\_

3. \_\_\_\_\_

4. \_\_\_\_\_

Email Address: \_\_\_\_\_ Home Phone #: (\_\_\_\_\_) \_\_\_\_\_

Work Phone: (\_\_\_\_\_) \_\_\_\_\_ Cell #: (\_\_\_\_\_) \_\_\_\_\_

Address: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

## **TRAVEL SUPPLIER / PROVIDER INFORMATION:**

Company Name: \_\_\_\_\_ Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone #: (\_\_\_\_\_) \_\_\_\_\_

Date Travel Arrangements were made: \_\_\_\_/\_\_\_\_/\_\_\_\_ Date of initial payment deposit: \_\_\_\_/\_\_\_\_/\_\_\_\_

Scheduled Date of Departure: \_\_\_\_/\_\_\_\_/\_\_\_\_ Scheduled Date of Return: \_\_\_\_/\_\_\_\_/\_\_\_\_

If not included in package, how was air travel arranged? \_\_\_\_\_

## **LOSS INFORMATION:**

After completing this section, attach copies of all travel documents (original airline tickets, hotel receipts, travel itinerary, tour cost, etc.) supporting penalties, added costs or non-refundable charges incurred by you due to your delay.

| Company name:<br>(airline/hotel/cruise/travel<br>agent/etc.) | Amount paid: | Amount of loss:<br>(non-refundable<br>amount) | Have you received<br>reimbursement? | If so, from<br>whom? | How much? |
|--------------------------------------------------------------|--------------|-----------------------------------------------|-------------------------------------|----------------------|-----------|
|                                                              | \$           | \$                                            | Yes No                              |                      | \$        |
|                                                              | \$           | \$                                            | Yes No                              |                      | \$        |
|                                                              | \$           | \$                                            | Yes No                              |                      | \$        |
|                                                              | \$           | \$                                            | Yes No                              |                      | \$        |
| Total                                                        | \$           | \$                                            |                                     |                      | \$        |

## **REASON FOR DELAY:**

Date Trip was delayed with Travel Supplier: \_\_\_\_/\_\_\_\_/\_\_\_\_ Date delay ended: \_\_\_\_/\_\_\_\_/\_\_\_\_

Details regarding your Trip Delay:

\_\_\_\_\_

---

## **DOCUMENTATION REQUIREMENTS:**

Depending upon the circumstance involved in the loss, one or more of the following items may be required to complete the processing of your claim. Please place a check by those items you have attached. We recommend you keep copies of any items submitted with this claim.

- \_\_\_\_ Copies of cancelled checks or credit card statements that shows all payments made for the trip with an invoice from your Travel Provider showing the total cost paid for the trip.
- \_\_\_\_ Airline Ticket Stub/Receipt (if applicable)
- \_\_\_\_ Police Report (if applicable)
- \_\_\_\_ Statement from Hotel/Motel, Airline Carrier or Airport Facility that concerns your Delay.  
**Note:** Any cancellation or delay of flight must be documented by the airline.
- \_\_\_\_ Car Rental Agreement (if applicable)
- \_\_\_\_ Copies of reimbursement statements issued by an airline carrier, airport facility, car rental agency, travel agent, hotel/motel or other similar establishment or any other insurance company providing reimbursement to you for the loss.
- \_\_\_\_ Other (please describe): \_\_\_\_\_
- \_\_\_\_ Please advise if you wish to be contacted via e-mail or regular mail \_\_\_\_\_

## **OTHER INSURANCE / AUTHORIZATION:**

Do you have any other type of insurance? \_\_\_\_\_

If so, please provide the Company Name and Address: \_\_\_\_\_

Type of Policy: \_\_\_\_\_ Policy #: \_\_\_\_\_

Contact: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

I UNDERSTAND that it is illegal to knowingly file a false or fraudulent claim or to knowingly help someone else file one. I have read and understand the Fraud Notices on page 8 of this document.

\_\_\_\_\_  
Signed

\_\_\_\_\_  
Date

**CONSENT TO RECEIVE ALL COMMUNICATIONS ELECTRONICALLY**

Please be advised, our preferred method of communication with you is electronically by email. Use of email helps us provide better and faster service. Please provide your consent to this in the area below. We will keep this on file with your claim.

\*\*\*\*\*

**EXPRESSED CONSENT TO RECEIVE ALL COMMUNICATIONS ELECTRONICALLY:**

**I AGREE TO RECEIVE ALL MAILINGS AND COMMUNICATIONS ELECTRONICALLY.**

**I HAVE READ AND AGREE TO THE TERMS AND CONDITIONS OF THE ELECTRONIC DELIVERY\***

**I ACCEPT \_\_\_\_ (please write in YES OR NO)**

**Please confirm the preferred Email address in clear print below:**

**ENTER Email Address**

**Here:**

**\*CLICK THE TERMS AND CONDITIONS ABOVE TO REVIEW ONLINE,  
OR DOWNLOAD A COPY BY TYPING THE BELOW URL INTO YOUR INTERNET BROWSER:**

**<http://policydocuments.tpaproducts.com/EDOD/consent.pdf>**

\*\*\*\*\*

**MAILING INSTRUCTIONS:**

Send this form and any accompanying documentation to:

**Attn: Travel Insurance Claims  
On behalf of AXIS Insurance Company**

**P.O. Box 26222  
Tampa, FL 33623  
Or**

**E-mail your information to:  
AXISTravClaims@cbpinsure.com  
Toll Free Fax: 800-560-6340  
Call Toll Free: 888-562-0439  
Dial Direct: 727-266-0247**

### **Important Notice**

- ❖ ***In General, and specifically for residents of Arkansas, Illinois, Louisiana, Rhode Island and West Virginia:*** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.
- ❖ ***For Residents of Alabama:*** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines and confinement in prison, or any combination thereof.
- ❖ ***For residents of California:*** For your protection California law requires the following to appear on this form. Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.
- ❖ ***For residents of Colorado:*** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance, and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policyholder or claimant for the purpose of defrauding or attempting to defraud the policyholder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado division of insurance within the department of regulatory agencies.
- ❖ ***For residents of the District of Columbia:*** WARNING: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.
- ❖ ***For residents of Florida:*** Any person who knowingly and with intent to injure, defraud, or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.
- ❖ ***For residents of Kentucky:*** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.
- ❖ ***For residents of Maine, Tennessee and Washington:*** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.
- ❖ ***For residents of Maryland:*** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.
- ❖ ***For residents of New Hampshire:*** Any person who, with a purpose to injure, defraud, or deceive any insurance company, files a statement of claim containing any false, incomplete, or misleading information is subject to prosecution and punishment for insurance fraud, as provided in RSA 638:20.
- ❖ ***For residents of New Jersey:*** Any person who includes any false or misleading information on an application for an insurance policy is subject to criminal and civil penalties.
- ❖ ***For residents of New Mexico:*** ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS OR BENEFIT OR KNOWINGLY PRESENTS FALSE INFORMATION IN AN APPLICATION FOR INSURANCE IS GUILTY OF A CRIME AND MAY BE SUBJECT TO CIVIL FINES AND CRIMINAL PENALTIES.
- ❖ ***For residents of New York:*** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime, and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.
- ❖ ***For residents of Ohio:*** Any person who, with intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.
- ❖ ***For residents of Oklahoma:*** WARNING: Any person who knowingly, and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.
- ❖ ***For residents of Oregon:*** Any person who knowingly and willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance may be guilty of a crime and may be subject to fines and confinement in prison.
- ❖ ***For residents of Pennsylvania:*** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

- ❖ ***For residents of Texas:*** Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.
- ❖ ***For resident of Virginia:*** Any person who with the intent to defraud or knowing that he is facilitating a fraud against an insurer submits an application or files a false or deceptive statement may have violated state law.